



2025 ANNUAL CONFERENCE AGENDA

***40th Anniversary - Oregon Public Risk Management Association
October 8, 2025 – October 10, 2025***

Wednesday, October 8, 2025

08:45 AM – 12:00 PM
Resort Course

9-Hole Golf Tournament (Pre-Registration Required)
Eagle Crest Resort

12:00 PM – 04:30 PM
Conference Center Lobby

Registration Open

11:30 AM – 01:00 PM
Juniper Hall

Welcome Reception & Lunch

Join us for a fantastic opportunity to network and reconnect with fellow risk professionals, conference sponsors, and OR-PRIMA Board Members. Enjoy lunch as you mingle and catch up.

01:00 PM – 02:00 PM
Juniper Hall

Keynote: It's More than Just Buying Insurance

PRIMA Central Speaker's Bureau Guest

Amy Larson, Risk and Litigation Manager – City of Bloomington

RM Certificate Credits: 1 – Risk Management, Risk Management Administrative or Other Elective Categories

In the past, risk management was seen as the department that purchased insurance, processed claims, and basically reacted to situations as they arose. Over the years, the role of the risk manager has evolved into being more proactive and bringing your skills to the table early in the process to help identify risks and loss control options.

In this presentation, the speaker will discuss how to improve your communication skills so that you can be seen as the King or Queen of "Know," not the King or Queen of "No."

02:00 PM – 02:15 PM

Networking Break

02:15 PM – 03:15 PM
Juniper Hall
Breakout Session A

Multi-Agency Coordination in Active Threat Response: How to Build Effective Partnerships Between K-12 and First Responders

Juan Benavidez, Emergency Manager – Salem Keizer Public Schools

RM Certificate Credits: 1 – Public Safety, Risk Management and Other Elective Categories

This presentation explores how to build a sustainable culture of safety and resilience across a school district and its community. It highlights the creation of a Multi-Agency Coordination Team and Rescue Task Force to support rapid, unified emergency response. Key themes include building strong partnerships with local and state agencies, fostering trust through communication, and embedding safety practices into daily operations to strengthen preparedness and collaboration.

02:15 PM – 03:15 PM
Room CD

Human Error and Accidents: Why Do We Make Wrong Decisions That Cause Harm?

Tony Brace, Ergonomist and Industrial Hygienist – SAI

Breakout Session B

RM Certificate Credits: 1 – Claims Management, Workers Compensation, Safety or Other Elective Categories

This session teaches methods for identifying areas in the workplace that may influence employees to commit errors that can lead to injury. We will also discuss solutions to counteract human error, such as:

- How the visual and auditory senses influence accident causation.
- How decision-making biases can lead to poor decisions that result in injury.
- How information in the workplace is communicated and its effect on safety and health.

03:15 PM – 03:30 PM

Networking Break

03:30 PM – 04:30 PM

Juniper Hall

Getting the Most from your Property Coverage – the Value of Accurate Valuations

Twane Duckworth, N.A. Education and Public Sector Leader, Willis Towers Watson, and Tim Kolgen, Director of Valuation, Willis Towers Watson

RM Certificate Credits: 1 – Property Insurance, Risk Management or Other Elective Categories

In this session, we'll explore the current landscape of the property insurance market – one of the most significant and complex components of your risk portfolio. You'll gain insight into how underwriters truly perceive your submission, how they assess and price your risk, and why accurate property valuations are more critical than ever in determining your premium. We'll also uncover the common oversights public entities make when calculating their Total Insurable Values (TIVs) - and how these gaps can lead to costly coverage shortfalls.

Whether you're managing a single facility or a diverse portfolio of properties, this presentation will equip you with the knowledge to better align your valuations, improve your submission, and ultimately secure more comprehensive and cost-effective coverage.

06:00 PM – 09:00 PM

Sponsor Activities

Dinner is on your own this evening—gather some friends and explore the local dining options.

Thursday, October 9, 2025

07:30 AM – 04:00 PM

Conference Center Lobby

Registration Open

07:30 AM – 08:30 AM

Juniper Hall

Breakfast Buffet

08:30 AM – 09:00 AM

Juniper Hall

President's Welcome and Presentations

Niki Fisher, OR-PRIMA President and Risk Management Consultant – Special Districts Association of Oregon (SDAO)

09:00 AM – 10:30 AM

Juniper Hall

Keynote: Finding Your Beat, The Rhythm of Life

Tim Eggebraaten, Founder – Off Duty Chief, LLC.

RM Certificate Credit: 1 – Risk Management, Human Resources or Other Elective Categories

Tim knows the importance of paying attention to the rhythm of life. Having worked in the Criminal Justice field for 28 years, he is an expert at Working the Beat and has learned through experience the value of discovering harmony in it all. We all face challenges that create our own beat in life when balancing family and careers and struggling to find time for ourselves and our physical, mental, and spiritual health. Prepare to be energized, inspired, and entertained as “The Off-Duty Chief” shares strategies and tactics for finding YOUR RHYTHM!

Key Take-a-Ways

- Strengthen your Critical Thinking skills to lead teams and motivate those around you.
- Develop your Emotional Intelligence: self-awareness, social awareness, self-management, and relationship management for a clear view of what’s happening on your watch.
- Understand the warning signs that you have lost your balance and the steps to get back on track.

10:30 AM – 10:45 AM

Networking Break

10:45 AM – 12:00 PM

Juniper Hall

Breakout Session A

Contractual Risk Transfer

Amy Larson, Risk and Litigation Manager – City of Bloomington

RM Certificate Credits: 1 – Contracts, or Other Elective Categories

All day, every day, we transfer risk, even if we don’t recognize it. In this presentation, we will use real life situations to discuss traditional risk transfer methods including the use of insurance, contracts, bonds, indemnification and hold harmless agreements. We will also review what to look for in certificates of insurance, and how the use of waivers to transfer risk.

10:45 AM – 12:00 PM

Room CD

Breakout Session B

Building Resilience: Lessons from Disaster Response and Recovery

Katie Durfee, Risk Management Consultant - City County Insurance Services, Jason Jantzi – Senior Risk Management Consultant, Special Districts Association of Oregon and Audrey DeWittie, Strategy and Special Projects Officer – Oregon Department of Emergency Management

RM Certificate Credits: 1 - Emergency Management, Risk Management, or Other Elective Categories

Join our panel of emergency management specialists as they share real-world experiences from disaster events, highlighting the challenges faced, lessons learned, and the critical role of insurance pools in supporting affected public entities. The session will explore:

- Post-Disaster Recovery: Insights into how communities rebuilt after disasters and the support mechanisms that made recovery possible.
- Preparedness and Resilience: Best practices and actionable tips to strengthen resilience before disaster strikes.
- Statewide Support: Updates from the Oregon Department of Emergency Management on initiatives to help public entities prepare for, respond to, and recover from emergencies.
- Resources and Risk Management: A review of tools and resources available to members, and the essential role risk professionals play in enhancing agency

preparedness.

Whether you're a public or school official, emergency planner, risk manager, or insurance professional, this session will equip you with valuable strategies to build stronger, more resilient communities.

12:00 PM – 01:30 PM
Juniper Hall

Lunch

01:30 PM – 02:45 PM
Juniper Hall
Breakout Session A

Innovative Solutions for the Public Workforce Crisis

Scott McNea, Vice President - Alliant

RM Certificate Credits: 1 – Human Resources or Other Elective Categories

Struggling to hire? Losing top talent to the private sector? You're not alone. This high-energy session tackles the growing workforce crisis facing public entities nationwide. From high turnover to hiring delays and outdated qualifications, we'll break down what's driving the talent shortage—and more importantly, how to fix it. Through real-world examples, bold strategies, and practical solutions, you'll be equipped to attract, retain, and empower the next generation of public service workers. If your agency depends on people, this session is a must-attend.

01:30 PM – 02:45 PM
Room CD
Breakout Session B

Oregon 2025 Case Law Update

Katerina Wolfe, Attorney - SBH Legal

RM Certificate Credits: 1 – Oregon Tort Claims Act, Other State Law or Other Elective Categories

This presentation will explore key workers' compensation decisions issued in Oregon in 2025, with a focus on pivotal topics such as subject workers, horseplay, non-complying employers, and the Firefighter's presumption. I will also examine landmark rulings and their implications. In addition, I will discuss how to effectively integrate substantive case law and recent rule changes into employer compliance programs.

02:45 PM – 03:00 PM

Refreshment Break

03:00 PM – 04:00 PM
Juniper Hall
Breakout Session A

Building a Better Safety Culture Using SAIF's Ansbro Safety Culture Spectrum

Kent Rice and Luke Betts, Senior Safety Management Consultants – SAIF Corporation

RM Certificate Credits: 1 – Risk Management, Safety, or Other Elective Categories

Every workplace has a safety culture. Some companies have a culture that is comprehensive, where safety is integrated into all aspects of the business. Others may have a culture where they react to situations, making changes only once an injury occurs. It can be very difficult to measure where your culture is.

In this session, participants are introduced to SAIF's Ansbro Safety Culture Spectrum. This spectrum provides six critical components for you to assess your organization's current culture, determine where it falls on the scale between reactive and comprehensive, and then learn key strategies that help you continually improve.

03:00 PM – 04:00 PM
Room CD
Breakout Session B

Employee Performance: How to Have Effective Conversations

Sharon Harris, Senior Consultant - CIS

RM Certificate Credits: 1 – Human Resources or Other Elective Categories

Employees are the foundation of every organization. Yet, too often, our focus shifts to negative interactions—or worse, we avoid them altogether.

Let's explore how to approach difficult conversations with confidence and empathy—whether you're coaching an underperforming employee or navigating conflict between team members. With the right mindset and tools, these challenging moments can become opportunities for growth, clarity, and stronger workplace relationships.

04:00 PM – 04:30 PM
Juniper Hall

Popcorn Session

They say impression is the highest form of flattery—popularized by City County Insurance Services, Oregon PRIMA is trying out our very own version of the “Popcorn Session”. That is, we are inviting several speakers to present for a brief 5-7 minutes each.

06:00 PM – 7:00 PM
Juniper Hall

Annual Banquet Dinner

07:00 PM – 10:00 PM
Juniper Hall

Noteworthy & Raffles

Join us as we welcome back our friends for a spectacular evening of dueling pianos. Former Disney cast members, Jeff and Rhiannon bring an engaging, comedic show full of audience interaction, sing-alongs, and dancing. Bring your song requests and get ready for a fun-filled night!

Friday, October 10, 2025

08:00 AM – 09:00 AM
Juniper Hall

Continental Breakfast

08:30 AM – 9:00 AM
Juniper Hall

Past-President's Welcome

Katie Durfee, OR-PRIMA Past-President, Risk Management Consultant – City County Insurance Services

09:00 AM – 10:00 AM
Juniper Hall

High Functioning Local Governments Result in Solid Risk Management Practices

Patty Mulvihill, Executive Director – League of Oregon Cities

RM Certificate Credits: 1 Elected Officials, or Other Elective Categories

High Functioning local governments result in solid risk management practices. When every person representing the government understands and respects their own roles and responsibilities, communicates clearly with one another, and understands the risk of acting outside the scope of their assigned duties, risk is mitigated. This session will explain why roles and responsibilities must be clearly defined, the risks involved in not respecting scopes of authorities must be understood, and the importance of good communication for a local government to not just be high functioning but to properly manage risk.

10:00 AM – 10:30 AM

Networking Break

10:30 AM – 11:30 AM
Juniper Hall

Walk This Way: Rethinking STF Prevention Through Tribology

Steve Simon, Senior Risk Control Manager – Safety National

RM Certificate Credits: 1 – Safety, Claims Management, Worker's Compensation, or

Risk Management Administration Categories

Slips, trips, and falls (STFs) remain one of the most frequent and costly causes of workplace injuries across industries. But what if you could go beyond traditional safety tactics and tap into the science of friction, wear, and movement to reduce these risks at the source? That's where tribology comes in.

In this session, Sonya Luisoni reveals how applying tribology principles can revolutionize STF prevention. From real-life claims and emerging trends to innovative technologies and strategies, this session will offer a new lens on a longstanding workplace challenge.

11:30 AM – 12:30 PM
Juniper Hall

Happiness, Leadership and Safety in the Workplace

Tim Clarke, MLS, CPCU, AIC, Senior Vice President Claims and Risk Manager – Brown and Brown

RM Certificate Credits: 1 – Risk Management or Other Elective Categories

Happiness plays a bigger part in your success than you think. Leadership is not limited to titles and positions. Come and see how you can become a better leader, person, and worker while reducing accidents and motivating yourself and others.