



2024 SPRING EDUCATION SESSION AGENDA

Friday, April 12, 2023

8:30 am – 4:00 pm

8:30 – 9:00 am *Registration and Coffee*

8:45 – 9:00 am **President's Welcome**
Niki Fisher, Board President, and Risk Management Consultant
with Special Districts Association of Oregon (SDAO)

9:00 – 10:00 am **Practical Insights to Artificial Intelligence (AI)**
Josh Penner, CEO from Inquisio.AI
Credits: Risk Management, Public Safety

Join Mayor Josh Penner of Orting, WA (& CEO of Inquisio.AI) for a balanced exploration of AI in local governance, focusing on opportunities and risks. Discover how AI can enhance efficiency and engagement in municipal and public agency operations while also addressing the challenges, risks, and ethical considerations it brings into our sphere of responsibility.

This talk offers practical insights into AI applications and strategies for staff and risk managers to adapt to a future with AI embedded into our daily tools and operations. Learn how to harness AI's potential responsibly to shape a brighter future in public service.

10:00 – 10:15 am *Networking Break*

10:15 – 11:30 am **Social Engineering**
Cinnamon Albin, Interim Deputy Chief Information Security
Officer for the Oregon Department of Administrative Services
(DAS) and Tony Nelson, Security Business Advisor for DAS
Credits: Public Safety

Social engineering is a cybersecurity threat that tricks people into giving up sensitive information or access. Learn what it is, how it is done, and steps you can take to stop it.

11:30 – 12:30 pm *Lunch and Networking*

12:30 – 1:30 pm **Risk Management Hot Topics**
Moderated by Geoff Sinclair, Vice President - Public Sector
Practice for Brown & Brown

During this session, Geoff Sinclair will facilitate a discussion on emerging risk management issues. This is an excellent opportunity to connect with other professionals, and learn from the collective experience and expertise of attendees.

1:40 – 3:00 pm

De-Escalation in the Workplace Training

Dan Brown, Law Enforcement Risk Management
Consultant with City County Insurance Services (CIS)
Credits: Public Exposure

In this session, our presenter Dan Brown, will discuss the Escalation Cycle and its impact on the mind, as well as communication and body language associated. He will then take a deeper dive into the customer service side of managing disgruntled individuals in the work setting and how to effectively de-escalate these situations for a more positive and safer outcome before they spiral out of control. Attendees will be equipped with a variety of tools for active listening and communication techniques to foster confidence when dealing with difficult situations.

3:15 – 4:00 pm

Wildfire Update

Mariana Ruiz-Temple, Fire Marshall for the State of Oregon

Mariana Ruiz-Temple, State Fire Marshall, will provide an update regarding the outlook for the 2024 Wildfire season in Oregon. She will also provide information regarding how the Oregon State Fire Marshall's office is working with communities and public entities to improve community resiliency to wildfire. The session includes information regarding the following initiatives: Response Ready Oregon, Fire Adapted Oregon, OSFM Engine Program, Oregon Defensible Space. Finally, resources at the individual level will be identified so that you can respond in case of a wildfire emergency.

4:00 – 6:00 pm

Networking Happy Hour

Post-Event Survey QR

